



KENNETH DENZEL VILLAS

IT Support & Web Developer

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🔗 <https://villas-final-portfolio.vercel.app>

SUMMARY

Entry-level IT Support with hands-on internship experience in a government environment and a background in web development. Skilled in hardware and software troubleshooting, basic networking, and user support. CCNA and AWS certified, Dean's Lister, and Outstanding Practicum, seeking an IT Support role to contribute to reliable system and web-based solutions.

INTERNSHIP EXPERIENCE

City Government of Biñan **Web Developer and IT Support** 04.2025 - 07.2025

- Developed a web-based ticketing system for ~200 government employees to request tarpaulins, cutting manual processing time by ~70%.
- Resolved 95% of technical issues for 50+ government users during system testing and live rollout.
- Built full-stack application (front-end + back-end) with secure multi-user roles for 4 distinct levels (Requester, Designer, Approver, Admin).
- Managed MySQL database with 500+ ticket records, ensuring zero data loss during development and testing.

PROJECTS & RESEARCH

San Cristobal, Calamba **UI/UX and Back End Developer** 01.2025 - 07.2025
Flood Management System

- Developed a flood management system integrating GIS, LiDAR, remote sensing, and IoT technologies to enable real-time flood monitoring and decision support.
- Built the SCFMS Resident App with real-time alerts, mapping, and SOS features.
- Used Firebase for secure data storage and real-time updates.

E-Commerce Ticketing **Web Developer** 03.2024 - 05.2024
System

- Developed a movie ticketing system using ASP.NET (C#) with an MS Access (MDB) database, featuring ticket booking and movie distributor management.

EDUCATION

Mapúa Malayan **Bachelor of Science in Information Technology** 08.2021 - 11.2025
Colleges Laguna

Bachelor of Science in Information Technology graduate from Mapúa Malayan Colleges Laguna. Consistent Dean's Lister (1st-2nd year) and recognized as Best Practicum of 2025 among IT students.

Casa Del Niño Science **Graduated with Honors** 03.2019 - 03.2021
High School

Graduated from Casa Del Niño Science High School under the STEM strand.

CERTIFICATIONS

- CISCO, CCNA: Introduction to Networks | 2022
- AWS Academy Graduate - AWS Academy Cloud Foundations | 2023
- Introduction to Edge Computing | 2024
- Software Defined Networking, Openflow, NFV & Open RAN | 2024
- UCI Computer Hardware and Software | 2025
- Google IT Support Professional | 2025
- Tesda Introduction to CSS | 2025

SKILLS/EXPERTISE

- Programming Languages: JavaScript, PHP, C# & Dart
- Databases: MySQL, MS Access
- Web Technologies: HTML, CSS, Bootstrap; Basic Front-End Web Development
- IT Support: Troubleshooting, Hardware/Software Diagnostics, PC Assembly & Component Installation, Windows OS Installation & Configuration, Ticketing Systems & Issue Logging, and Remote Desktop Support
- Networking (Basic): LAN/WAN Setup and Troubleshooting, IP Address Configuration, Internet and Email Connectivity Support and Basic Router and Switch Configuration

LANGUAGE

- English
- Filipino

REFERENCE

Available Upon Request